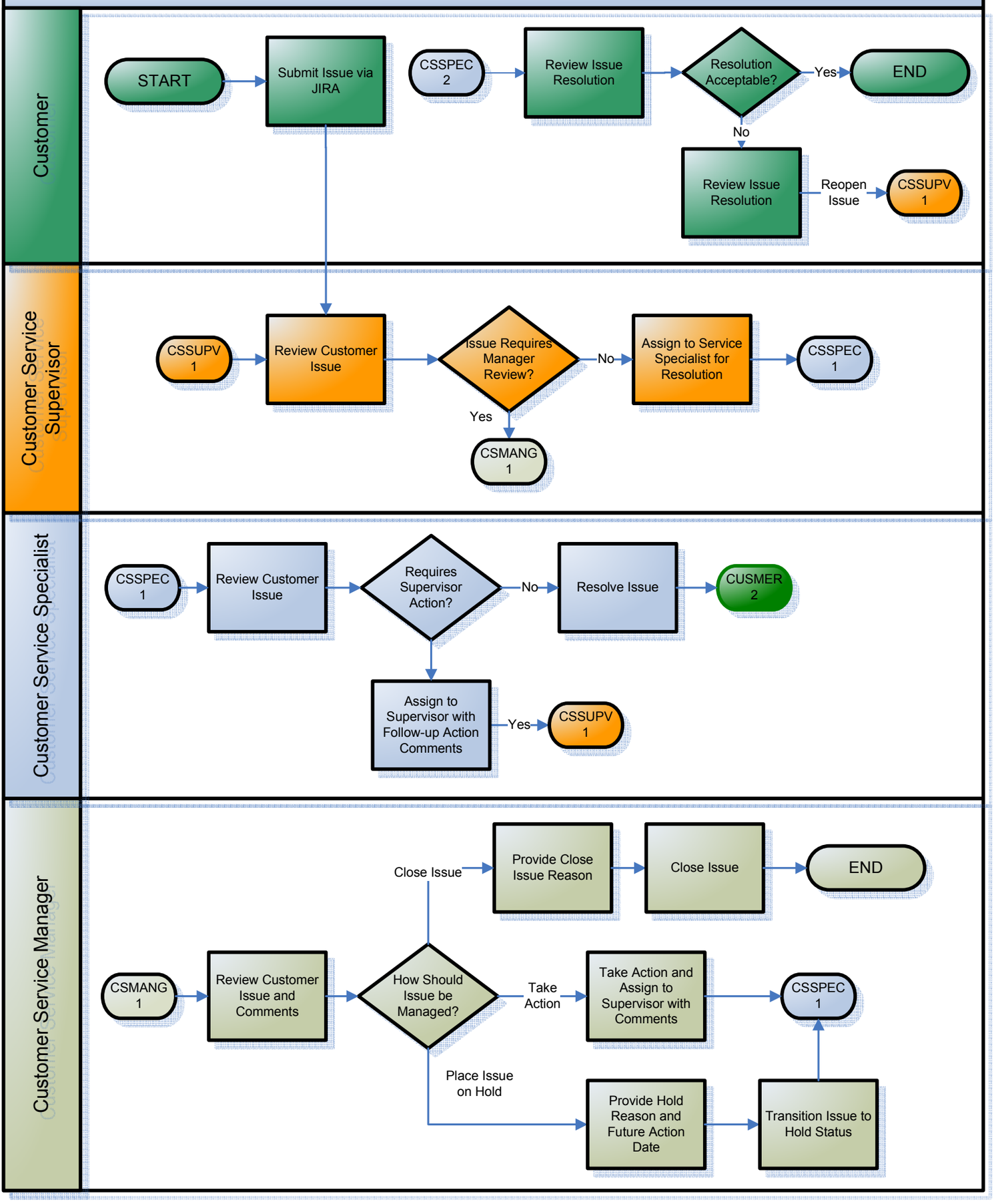JIRA ISSUE MANAGEMENT CROSS-FUNCTIONAL DIAGRAM (SWIM-LANE)